

EMPLOYEE BENEFITS BOOKLET



VITAL EDGE HEALTH

DIRECT PRIMARY CARE NETWORK

VITAL EDGE HEALTH, LLC

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COVERAGE

CONTACT

PHONE

WEB

EMAIL

RX

ENROLLMENT TIPS

1

If you choose not to enroll in Direct Primary Care you will need to complete the top of the enrollment form and write across the face "DECLINE" and sign and date at the bottom. Return this form to your employer for processing.

2

Eligible dependent children can be covered for DPC up to the age of 26, regardless of their financial, student or marital status.

3

You and your dependents can only be added to DPC services due to being newly hired, a "qualifying event" or during your open enrollment period (30 days prior to the group plan coverage date). Qualifying events include marriage, divorce, birth, adoption, loss of other coverage, reduction in hours, qualifying for Medicare, etc.

4

Be sure to update your beneficiary information whenever you have a life change (i.e. marriage, divorce, birth, etc). See your human resources department for these changes.

5

Upon enrollment, a clinic and doctor will be assigned to you based on your zip code. If more than one clinic is located in the zip code, VEH will call to ask which clinic you prefer. If you wish to choose which doctor you see, please go to www.vitaledgehealth.com and review the doctors available. Call or email Vital Edge Health within five days of enrollment with your choice.

6

Your clinic will be calling you for an initial visit. Please respond to their calls and make time for an initial health screening. This prepares you for access to Telehealth during the times you need care but cannot make it into the office.

BENEFIT	EMPLOYEE	EMPLOYEE + SPOUSE	EMPLOYEE + CHILDREN	EMPLOYEE + FAMILY	ADDITIONAL CHILDREN (18-26)
Direct Primary Care					
GoodRX					

DIRECT PRIMARY CARE SUMMARY

COVERED SERVICES THROUGH VITAL EDGE HEALTH NETWORK

SERVICES

Primary Care Services
 Acute Care Visits
 Annual Wellness Exam
 Preventive Care
 Well Child Exam
 Sport Physicals
 Telemedicine

SERVICES

Included
 Included
 Included
 Included
 Included
 Included
 Included

PROCEDURES

Ear Irrigation
 Smoking + Tobacco Cessation
 Minor Surgical Procedures
 Alcohol + Substance Abuse Screening

PROCEDURES

Included
 Included
 Included
 Included

LABS

Urine Pregnancy
 Rapid Strep Test

LABS

Included
 Included

Some clinics offer additional services within the membership. Be sure to ask.

GoodRx gathers current prices and discounts to help you find the lowest cost pharmacy for your prescriptions. The average GoodRx customer saves \$355 a year on prescriptions. GoodRx is 100% free. No personal information is required.

To use goodRX, download the free application on your phone and type in the prescription you wish to purchase. A list of pharmacies and prices will be deployed with coupons. Coupons for discount can also be obtained at goodrx.com

IMPORTANT NOTICES

DIRECT PRIMARY CARE

Direct Primary Care (DPC) is a retainer Medical Practice. Direct Primary Care is not insurance. As such, DPCs may not bill insurance or Medicare/Medicaid programs. DPC Members are also not allowed to submit claims to their insurance for any service(s) included in the membership. DPC provides only the scope of primary care services as outlined in the agreement. Members must pay a separate fee for all services not specified in the retainer medical agreement. The DPC or the member shall have the right to terminate the member agreement at any time provided that 30 days prior written notice of such termination is provide to the other party. The Department of Consumer and Business Services is the authority for DPC practices. You can contact consumer advocates at Department of Consumer and Business Services at 888-977-4894, dcbs.inmail@state.or.us, or www.insurance.oregon.gov.

PATIENT PROTECTION CHOICE OF PROVIDERS

In cases where your employer's group medical/health insurance plan allows or requires a participant to designate a primary care provider, the participant has the right to designate any primary care provider who participates in the network and who is available to accept the participant or participant's family members. Until you make this designation, your employer's group medical/health insurance plan may designate a primary care provider automatically. For information on how to select a primary care provider, and for a list of the participating primary care providers, you can contact your Employer Representative.

For children, you may designate a pediatrician as the primary care provider.

You do not need prior authorization from your employer's group medical/health insurance plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact Vital Edge Health.

HIPAA SPECIAL ENROLLMENT RIGHTS NOTICE

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after you or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage). In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. You must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact your Employer representative.